

2003-02-25 ISPI Vancouver Bulletin – Event Notice

Solving the Business Case

Tuesday, March 18, 2003, 5:30–8 p.m.



From the Files of
The Performance Detective, Dan McFaul:
The Utility Clerk's Nightmare



About the Session:

Dan McFaul will lead a stimulating forensic case study, fresh from a current project assignment. The clues from a performance scene will be presented, just as Dan and his investigative unit discovered them. As a participant, you will be challenged to review and assess the facts, to make your deductions, and to work out possible business/performance solutions for this perplexing case. It's elementary, *my dear Gilbert!*

Warning: Some Performance Technologists may find the specifics of this case disturbing. Participant discretion is advised. The names, of course, will be changed to protect the innocent.

About Dan McFaul:

An ISPI presenter for many years, **Dan McFaul** has worked in the field of training and human performance for 28 years. With post-graduate degrees in both Education and Business Administration, Dan has an unusual combination of professional skills and field experiences. He has delivered successful projects internationally for Fortune 500 companies and locally for a variety of technology, government, and community-based organizations.

Dan is a Partner with [North Pacific Training & Performance Inc.](#), Vancouver, and a Senior Associate affiliated with Harold D. Stolovitch and Erica Keeps of [HSA Learning & Performance LLC](#), Los Angeles. An international ISPI member, Dan also belongs to the Vancouver *and* Seattle chapters. He is a former ISPI Vancouver president who served on our chapter executive for 5 years.

Key Facts:

Dan McFaul will be leading this interactive session on **Tuesday, March 18, 2003, 5:30–8 p.m.**, at the **Plaza 500 Hotel, 500 West 12th Ave., Vancouver** (southwest corner of 12th & Cambie, with underground parking from 12th). **Light dinner provided, 5:30–6.** More networking time at approx. 7:45.

To register, call the ISPI Voice Mail, **604-878-3484**, OR **email** locus.learning@telus.net with the subject line "ISPI March 18" by Friday, March 14, 2003. **Guests \$20** cash or cheque. **Members free.**